Before other help arrives

1. Make the scene safe

- Protect any casualties and yourself from further injury.

- Use hazard lights as warning signals and turn off the ignition in the crashed vehicles.

- Use headlights to light the area at night.

- Ensure nobody smokes.

- If power lines are touching a vehicle, stay away and keep other people away.

2. See who is injured

- Check in and around vehicles to see how many people are injured.

- Check if anyone is unconscious. Give them priority.

- Only remove unconscious victims if they are in danger of further injury or to give life-saving first aid.

- Encourage conscious people to stay in the vehicle - if no immediate danger.

- Assess the number of injured and their injuries to inform emergency services.

3. Assist them

- If the victim is unconscious follow the DRSABCD procedure.

- If a casualty is conscious, stop any bleeding *(see point 4)*.

- Comfort and reassure casualties. Do not give any food or drink of any sort.

- Have someone watch the injured in case they wander off.

- Stay calm yourself. Only move a conscious casualty if it is necessary for safety.

4. Stop any bleeding

- Apply direct pressure to the wound with a thick pad bandage firmly in place.

- Elevate the bleeding limb.

- If the victim feels numbness, tingling or pain near the bandaged area, the bandage is too tight. Loosen it. **Do not** use a tourniquet.

- Don't remove foreign objects from bleeding wounds. Apply pads and bandages around the wound.

- If broken bones are visible, do not push back into place. Apply pads and bandages around the break.

5. Send for help

- Phone 000 (or 112 from mobile phones) to access emergency services and tell them:
  - Which services are needed – ambulance, police, fire engine, tow truck
  - Where the crash is using road names, kilometre posts, signs or landmarks
  - How many people are injured, what the injuries are and if anyone is trapped
  - If any power lines are down.

- Stop passing pedestrians or motorists for help but do not leave an unconscious casualty alone.