



Using public transport

Passengers using public transport have the right to travel safely and not be annoyed by others. However, with this right comes responsibilities.



My responsibilities when using public transport

- Passengers must have a valid ticket at all times and show it upon request.
- Students must always show proof of entitlement when travelling on a student fare.
- Seats should be offered to seniors, people with a disability, and parents with prams or carrying small children.
- Passengers should be courteous to others. Offensive behaviour is not tolerated.
- Passengers are not allowed to speak to the driver or stand in the cab area while the bus is moving.
- All audio devices need to have the volume on low and be used with earphones.
- Passengers can disembark anywhere along their bus route (traffic permitting), after 7:00 pm and outside the CBD area. Passengers should advise their driver beforehand.
- Smoking is not allowed while travelling on a bus or train.
- Passengers are not permitted to consume food and/or beverages while travelling.
- Personal belongings should be placed on your lap and not in the aisle.
- Passengers must not place any part of their body outside the bus.
- Wait for the bus or train to stop then alight quickly and sensibly.
- Wait for the bus to move away, at least 20 metres, before trying to cross the road.

Sometimes young people can be influenced by their friends to behave unsafely or disturb others on public transport. Check that your child feels confident to tell their friends 'no' when they are in a situation where they might get injured or their behaviour will affect other users.